

# Frequently Asked Questions

## Who is the SCC MRC?

The SCC MRC volunteers are an extension of the Public Health Department in the County of Santa Cruz. The Public Health Officer (PHO) is responsible for activating the SCCMRC through the Disaster Healthcare Volunteers or DHV system <https://www.healthcarevolunteers.ca.gov/>

## What is the composition of the MRC?

The MRC is made up of medical professionals and non-medical personnel. The medical professionals include, but not limited to, Nurses, EMTs, Paramedics, Physicians, Pharmacists, Dentists, Mental Health Workers, and Acupuncturists. Medical professionals must have a current license and complete the required steps to be deployed. Non-medical personnel will be used according to their specialty or ability such as Ham Radio Operator or security.

## What type of assignments can an MRC volunteers expect?

The assignment will depend on the disaster or exercise scenario. In the past, SCC MRC volunteers have staffed vaccination clinics, mass casualty triage and provided first aid at local events. The SCCMRC have worked with their community partners to practice implementing an Alternate Care Site in preparation for a pandemic flu. MRC will be instrumental in operationalizing the Mobile Medical Hospital that was recently relocated to Santa Cruz County.

## How long would it take for the MRC to deploy?

MRC volunteers should be ready to respond within 1 hour to a couple of days after the DHV notification. The response time will depend on the type of emergency or event.

## Where can SCCMRC be deployed?

SCCMRC volunteers are primarily deployed locally. Individuals may indicate in the DHV system if they are available and willing to be deployed out of their area.

## I signed up on the DHV website. How come I am not registered with the MRC?

There are 2 units listed for Santa Cruz County in the drop down list on DHV. The first option is for "Santa Cruz County" which is the Health Services Agency. You need to choose the second option "Santa Cruz County Medical Reserve Corps". If you think you accidentally selected the wrong option please contact the MRC coordinator at [nancy.yellin@santacruzcounty.us](mailto:nancy.yellin@santacruzcounty.us).

## I tried to sign up on the DHV website but the system gave me an error message stating "email address already in use". Why did I get this message?

This occurs because you previously attempted to sign up on DHV. Your registration is probably with the wrong unit. Contact the MRC Coordinator for assistance.

## Are SCCMRC volunteers covered for liability & workman's compensation?

When a SCCMRC volunteer is activated by the DHV system for a local public health event the liability & workman's compensation is covered by the County of Santa Cruz.

### How do I join the SCCMRC?

Refer to the Training section and complete the 5 steps to Deployment. To complete the swearing-in and badging process contact the MRC Coordinator.

### How can I get more involved?

There are many opportunities to get involved with the SCC MRC. In addition to responding to DHV alerts, you can attend planning meetings or join a team. Contact the MRC Coordinator to find out the meeting schedules.